

Ride **2023**

Dorm Room Booking

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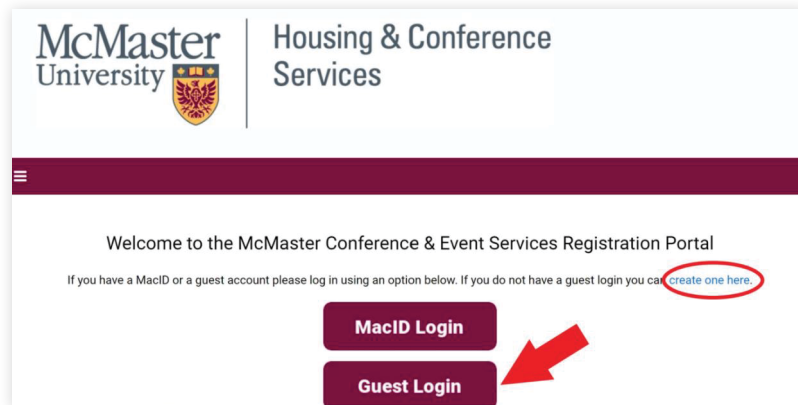
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Instructions for Booking

*You must be a [registered Rider](#) in order to book a room.

1. Click [here](#) to book your dorm room (Google Chrome preferred).
2. Click on **“Guest Login”**.

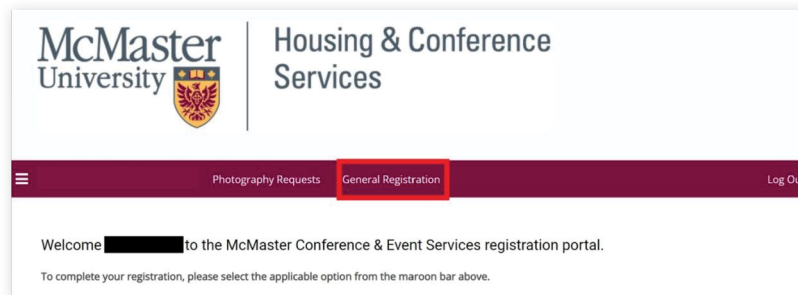


3. Log in as a guest if you booked a room at McMaster previously or create a new account if you are new to The Ride.

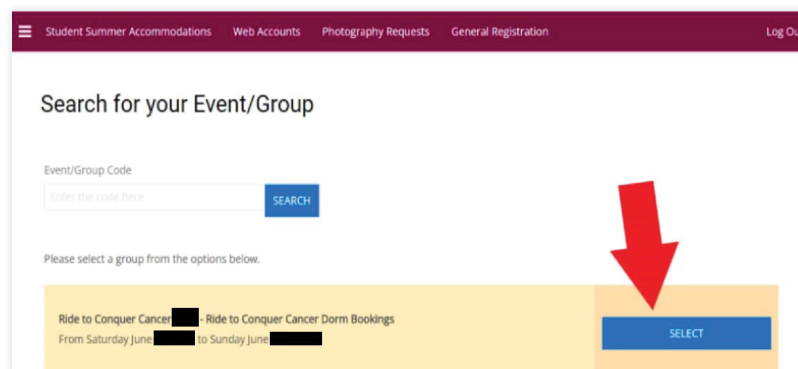
If you made an account in past years but forgot your password, please use your email address to sign in as a guest, then click **“Forgot password”**.

4. If you are trying to create a new account with an email address that could have been used previously to book a room at McMaster, the system will not allow you to create a new account with the same email address. If this is the case, please reset your password for your existing account or use an alternative email address.

5. Once you are logged in with your existing or new account please click on **“General Registration”** from the top maroon bar.



6. No Event/Group Code is required. Simply click the blue **“SELECT”** button next to the event name **“Ride to Conquer Cancer 2023”** in the yellow box to make a booking. You must be a registered Rider in order to book a room.



7. Confirm your details. Hit **“Save & Continue”**.

8. [Available rooms](#) to book will appear as options to add to your cart. You may use the toggle button on the left-hand side to filter the room types.

There will be a variety of single rooms, double rooms, and quad rooms. Please refer to the [Appendix*](#) below for more information and pictures. *Due to limited availability we cannot guarantee room types. Rooms will vary from the photos in the Appendix.

9. Choose the room you would like to book and select **“Add to cart”**.

10. Review the Guest Expectations Document and enter your email address to agree to these expectations. Hit **“Save & Continue”**.

11. Process your payment for this booking.

12. You will receive an e-receipt containing your reservation details within 10 minutes of when you see the booking confirmation webpage, once your booking has been confirmed. If you do not see this receipt in your inbox after 1 hour, please reach out to reserve@mcmaster.ca with **“Receipt Not Received”** in the subject line.

Other key details:

- Due to limited availability, we cannot guarantee room types, so please make accommodation bookings as soon as possible.
- All accommodation inquiries will be facilitated by the Hotel McMaster Team, which can be reached at reserve@mcmaster.ca.
- Please read our [FAQs page](#) for important information about dorm room accommodations.

2023 Dorm Room FAQs

Please read carefully, as these Frequently Asked Questions contain important information about dorm room accommodations.

How do I log into my McMaster booking account?

If you booked a dorm room at McMaster previously, you will need to log into that same account to book this year. If you forgot your password there is a link to recover it on the registration page. If you have not created a booking with McMaster before, please make a new account.

Can I book more than one room?

No, guests can only book one room per account. We advise that each room is booked for the person intending to sleep in it, as rooms are non-transferrable and non-refundable.

Can I book more than one room and cancel one later?

No, McMaster accommodation bookings are non-transferrable to other guests and are non-refundable. Please ensure that you can confirm your attendance and occupy the room before making a reservation. You cannot book multiple rooms using the same account.

I don't know yet who I am rooming with, can I add in this information later?

Yes, you can decide who your roommate will be at a later date, and you do not need to provide their information prior to arrival. However, if you are on a team, discuss the plan for accommodations with your teammates. They may want to book a multi-occupancy room with teammates. Please note that one person will need to book a multi-occupancy room, and then be reimbursed by their roommates.

Can my roommate(s) pick up their keys on their own without me?

No, if you booked a multi-occupancy room, you must decide in advance who will pick up the keys for everyone in the room.

The guest who makes the booking will receive a confirmation email from McMaster that contains a unique barcode. Either you, or your roommate are permitted to pick up the keys using the barcode, but both keys must be collected together. McMaster cannot hold onto one guest's keys.

Where can I find the barcode for my booking?

This barcode is in the email you received at the time when you made the reservation, and again in an email sent during the week leading up to the event weekend. If you do not receive an email confirming your booking within 1 hour from when your booking has been confirmed, please send an email to reserve@mcmaster.ca to obtain this confirmation email, as it contains important information about your stay. This barcode (also known as the confirmation code) will be emailed to you again closer to the event date, along with other relevant information regarding your stay.

What amenities are included in my room?

Shampoo, conditioner, soap, towels, plastic cup, as well as bed linens and a pillow. If you plan on taking more than 1 shower during your stay, we suggest you bring an extra bath towel! If you will be staying in a residence building with shared or communal washrooms, don't forget to bring your flip flops!

I don't like the buildings I see online/I can't find my desired building or room; how can I book the one I want?

The rooms listed in the booking link are the rooms that are available for booking at this time. Dorm room bookings are available on a first come, first served basis. All of McMaster's residence buildings are secure, clean and temperature regulated; we trust you will enjoy your stay at whichever building you book on McMaster's campus!

When does the dorm room booking link close?

Dorm rooms are available to book on a first come, first served basis. The booking link will close when all rooms have been booked.

McMaster Accommodation | RTCC 2023

Brandon, Whiddon & Moulton Hall

Single/Double Room

- Sleeps 1-2 guests
- Communal single-gender washrooms on each floor

Single Room 1 twin bed



\$66

Double Room 2 twin beds



\$122

Hedden & McKay Hall

Single/Double Room

- Sleeps 1-2 guests
- Access to single user washroom

Single Room 1 twin bed



\$66

Double Room 2 twin beds



\$122

Les Prince Hall

Single/Double Private Room

- Sleeps 1-2 guests
- Ensuite washroom

Single Room 1 twin bed



\$66

Double Room 2 twin beds



\$122

**Peter George Centre
for Living and Learning
(PGCLL)**

Connected Rooms

- Sleeps 2 - 8 guests
- Connected ensuite washroom

Double Suites
2 double beds, 1 per room
Connecting washroom



\$122

Quad Suites
4 double beds, 2 per room
Connecting washroom



\$122

Mary E. Keyes

Apartment Style

- 4 private bedrooms
- 2 washrooms
- Kitchenette

Single Room
1 twin bed, 1 room
1 washroom (shared)



\$66



McMaster Dorm Room Amenities:

- Air-conditioned facilities (excluding all of Moulton Hall & McKay Hall rooms)
- Complimentary Wi-Fi
- Basic amenities included:
 - Bed linens, duvet and pillow
 - Basic bath towel and face cloth
 - Shampoo, conditioner & body wash
- Secured entry into residence facilities
- Guest Service Centres open 24/7 for assistance

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\$122

Off Site Dorm Room Booking

(Mohawk)

Hamilton: Mohawk College

Residence & Conference Centre

245 Fennell Avenue West, Hamilton ON L9A 2V7

We are pleased to offer a special prepaid, non-refundable group rate of **\$124.95 + hst** for the 2023 Ride to Conquer Cancer!

Date: Saturday, June 10, 2023

Promo Code: RTCC23

Booking Deadline: Thursday, June 1, 2023

Book online: [book your stay today.](#)

OR call (905) 385-3200 and reserve the special rate with code "RTCC23"

Each reservation is for (1) two-bedroom suite which features:

- Two private bedrooms each with a double bed, desk, and chair. Beds are made with sheets, duvet, and 2 pillows.
- 3 piece washroom complete with small towels, facecloth, and toiletries (soap/shampoo).
- Suite kitchenette with fridge and microwave and table with 2 chairs (please note: there are no dishes/cutlery/pots/pans in the suite).
- Rates include complimentary parking in Lot P10 and Wi-Fi.
- Bicycles may be stored in the suite – towels will be available in the lobby to wipe them down before bringing inside.

Booking: Guests may book directly online from our [Direct Book website](#) using the promo code "RTCC23", or call directly and reference the group promo code to make a reservation. A valid Visa/Mastercard/Visa Debit card is required to make a reservation. The card is used to guarantee the reservation and used in case of incidental charges.

Payment: The RTCC rate is a prepaid, non-refundable rate. Full payment of total reservation and applicable taxes is due upon reservation. The card used to make the reservation will be charged and a receipt will be sent to the e-mail on file.

Cancellation Policy: Cancelling the reservation will forfeit the full amount of the reservation.

Please note:

- There is no breakfast included or restaurant available onsite. The Residence is located very close to Upper James Street which is home to many fast food and restaurant options, gas stations, Walmart Super Centre with grocery, pharmacy and walk-in clinic, an LCBO, Beer Store, and Shoppers Drug Mart.
- Suites are not supplied with pots, pans, dishes or utensils.
- Housekeeping is limited to check in and check out service only. If your suite requires attention please connect with the Front Desk to make arrangements.
- Maximum of 4 guests per suite. The Residence does not provide cots or cribs.
- Laundry facilities are available on the first floor – guests must purchase laundry card and load with funds to use machines. Please bring detergent/dryer sheets if you wish to use the facilities.

Should you have any questions regarding the Residence please connect with Alyssa Brandon at abrandon@stayrcc.com. We look forward to welcoming you to Hamilton!